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Read ALL the instructions before use.

These instructions are for your safety. Please read through them thoroughly before use and retain for future reference. Failure to follow them could cause injury and/or property damage.

Note: This manual applies for a number of different products. Please make sure you follow the appropriate product guide lines.

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CAUTIONS

DO'S

- Read ALL the instructions before using this fireplace suite.
- Only use this appliance for its intended use as described in this manual.
- Always install the product in accordance with this guide. If in doubt obtain expert advice.
- Always check your mains supply is the same as that indicated on the product before connecting.
- Always make sure the electrical socket is accessible and located adjacent to, but not above fireplace suite.
- Always disconnect the fireplace suite from the electrical supply before carrying out cleaning or maintenance. To disconnect the fire, switch controls to OFF then remove plug from the outlet.
- Always ensure that the correct tools are used to mount this fireplace suite.
- Always make sure the fireplace suite is firmly secured to the wall when complete

DON'TS

- Never leave children unsupervised in a room where the fireplace suite is **ON** and unguarded.
- Never obstruct or cover the fan outlet or force items into fireplace suite openings.
- Never install or use the fireplace suite anywhere where water is in use, i.e. Bathrooms, Kitchens, Laundry Rooms, Shower Rooms, Swimming Pools etc.
- Never use aerosols or steam cleaners on or around the fireplace suite.
- Never route the supply cord under carpeting and never cover the cord with throw rugs, runners, etc. Arrange the cord away from traffic areas and where it will not be tripped over.
- Never install the fireplace suite close to curtains or combustible materials. Keep furniture, bedding, papers, clothes, curtains, etc. at least 0.9m away from the front of the heater and keep away from the sides and rear
- Never use the fireplace suite to dry clothes etc.
- Never sit or stand or put weight on the fireplace suite.
- Do not use or store outdoors.

PLEASE DO NOT OBSTRUCT THE AIR VENTS OF THE FIREPLACE SUITE'S HEATER UNIT

This appliance has a 'self resetting' safety cut out system. To prevent overheating, ensure the air inlets and outlets are not obstructed. If the safety cut-out operates, switch off the fireplace suite and allow to fully cool down. Remove any obstruction before re-use.

IMPORTANT ELECTRICAL SAFETY

The plug must always be accessible, after installation, in order to disconnect the fireplace suite from the electrical supply for maintenance cleaning or isolation in an emergency.

If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

This fireplace suite must be earthed. The supply cord must be safely routed from the fire to an electrical socket.

Any new wiring required, must be In accordance with local and national codes and other applicable regulations in order to reduce the risk of fire, electric shock, or other injuries. Always use a certified electrician should new circuits or outlets be required.

Avoid the use of an extension cord which may overheat and cause risk of fire. If an extension cord is necessary, it must be rated above the maximum rated power of the appliance. Care must be taken to arrange the cord so that it cannot be pulled or be tripped over.

IMPORTANT!

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have had supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own unless constant supervision is provided.
- This heater is hot when in use. To avoid burns, do not touch hot surfaces such as surfaces around the grille in front of the heater. Never let bare skin touch hot surfaces.
- Do not spray liquids directly onto any surface of the unit.



Note: When the fireplace suite is turned on for the first time or when it has not been used for some time, it may release a slight, harmless odour. This odour is a normal occurrence caused by the initial heating of the internal heating elements and will disappear with use.

INTRODUCTION

Thank you for choosing this electric fireplace suite. The fireplace suite is designed to meet the most stringent quality, performance and safety requirements. This guide aims to improve your understanding and appreciation of your new fireplace suite by providing simple and informative assembly instructions.

HANDLING

Before continuing any further with the installation of this fireplace suite please read the following:

- When lifting always keep your back straight. Bend your legs and not your back.
- Avoid twisting at the waist; it is better to reposition your feet.
- Avoid upper body / top heavy bending. Always bend from the knees rather than the waist.
- Do not lean forward or sideways whilst handling the fireplace suite.
- Always grip with the palm of the hand; do not use the tips of fingers for support.
- Always keep the product as close to the body as possible; this will prevent unnecessary and undue strain on the body.
- Use gloves to provide additional grip.
- Always use assistance if required.

UNPACKING

The unit is supplied in a single package carton. Carefully unpack the product using the following procedure:

- Carefully lift the parts out of the box
- Carefully remove the protective wrapping from the parts
- Locate the fixing pack and put aside

TOOLS REQUIRED

- Electric Drill
- Crosshead screw driver (an electric screw driver is recommended).

IDENTIFICATION

(Image for illustrative purposes only)



1.	Mantel*	5.
2.	Back Panel*	6.
3.	Hearth*	7.

4. Heater*

*Styles may vary depending on product

Fuel Bed* Basket* Remote Control*



PARTS SUPPLIED

- 1x Remote control
- 1x Fixings pack

FIXINGS PACK

- 2x Mirror clips
- 4x Short screw
- 2x Long screw
- 2x Wall plug





INSTALLATION

Please ensure the floor and wall are flat before installation and that secure anchorage points can be made to the wall.

Before installing this product please note, should removal or relocation of the product be necessary any installation methods used may be left exposed.

NOTE: It is advised that an electric screwdriver is used throughout the construction and installation of this product.

To secure the suite to the wall, follow the instructions below:



- 1. Attach a mirror clip to the back of each edge as shown using the 4 x 16mm screws. Pre-drill the holes (using a 2mm diameter drill bit) to prevent the MDF splitting.
- 2. Place the suite to the wall, and mark the positions of the remaining holes on both mirror clips. Check the wall does not have any wiring or pipe work behind where you intend to drill.
- 3. For solid walls: Using an electric drill (6mm bit), drill the two marked holes approximately 35mm deep into the wall. Note: If fitting the product to plaster board with a cavity behind then propriety wall fixings (not supplied) will be required. If in doubt, please seek advice from a suitably gualified tradesman.
- Route the supply cord to exit the same side of the suite where the mains socket outlet is located. Check the supply cord is not trapped under the suite such that it may cause it to be damaged.
- 5. Insert the wall plugs, and then secure the suite with 2 x 32mm screws (supplied).

USE

Lower the grille panel by using the tab located to the left of the panel (Fig. 1). **CAUTION:** This panel may get hot during use. Always use the tab when lowering the grille panel.

NOTE: When the fireplace suite is turned on for the first time or when it has not been used for some time, it may release a slight, harmless odour. This odour is a normal occurrence caused by the initial heating of the internal heating elements and will disappear with use.

The appliance is controlled using 4 switches (Fig. 3) and are located as shown below (Fig. 2) or by remote control (Fig. 4)



REMOTE CONTROL

- 1. Make sure the power on/off switch on the fire is in the 'On' position.
- 2. Point the remote control directly at the front of the fire and use the buttons to operate.
- 3. When the remote control is not in use for an extended period of time, please remove the battery from the remote control.
- 4. Do not expose the remote control to excessive heat or humidity.
- 5. If the remote control gets wet, wipe it with a dry towel as soon as possible.
- 6. Do not use solvents, such as alcohol or paint thinner when cleaning the remote control.

Note : Before the remote will operate, the plastic 'tab' inside the battery compartment needs to be removed to make the battery connection.

CARE

- Check the supply cord for damage regularly. Never operate the stove if it has a damaged cord or plug.
- There are no specific requirements for the care of this unit, other than general cleaning.
- Switch off and unplug from the power supply before assembling or disassembling and cleaning.
- Brushed stainless steel, chrome or brass effect features can be cleaned using a cloth and a non-abrasive propriety cleaner. Other features can be cleaned using a damp cloth.
- The area around the fire should be kept free from animal hair, lint and other material that may be drawn into the workings of the appliance which could affect its performance.
- When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration.
- All other servicing should be performed by suitably qualified personnel.

Note: Due to the nature of the materials used in the construction of the fireplace surround, an amount of moisture may be absorbed should the surround remain in contact with liquids for prolongued periods. Please take care when cleaning carpets or flooring around the fireplace and clean up any spills immediately.

REPLACING THE BATTERY

This remote control uses 1 CR2025 Lithium Ion button cell battery (included).

The battery tray is located at the bottom of the remote as shown below.

To change the battery, squeeze the lever on the battery tray and slide it from the remote.

Replace the battery with the positive side facing down, and reinsert the tray into the remote until it clicks into place.

Always replace the battery with the same type as that supplied.

NOTE: Never dispose of batteries in fire, except under conditions of controlled incineration. (Failure to observe this precaution may result in an explosion).



PLUG REPLACEMENT (for product fitted with BS plug)

This appliance is supplied with a B\$1363 3 pin plug fitted with a 13 Amp fuse. Should the fuse require replacement, it must be replaced with a fuse rated at **13 Amp** and approved to B\$1362.

In the event the mains plug has to be removed/replaced for any reason, please note:

The wires in the mains lead on this appliance are coloured in accordance with the following code:



THIS APPLIANCE MUST BE EARTHED

As the colours may not correspond with the markings identifying the terminals in your plug proceed as follows.

- The green and yellow earth wire must be connected to the terminal in the plug which is marked with the letter E or with the earth symbol (
- The blue wire must be connected to the terminal marked N
- The brown wire must be connected to the terminal marked L

Important - any cut off plug should be disposed of safely to prevent hazard. There is a danger of electric shock if a cut off plug is inserted into a socket outlet.

SPECIFICATION

Supply Voltage	-	220-240V~50Hz	
Rated Power	-	2000W	
Fuse Rating (BS Plug)	-	13 Amp	
Lighting	-	5W LED Array (non serviceable)	
Class	-	1	

CONFORMITY WITH DIRECTIVES

Conforms with relevant European Directives

ENVIRONMENTAL PROTECTION

• (WEEE) Waste Electrical and Electronic Equipment

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

• This appliance complies with the RoHS directive which restricts the use of certain hazardous substances in electrical and electronic equipment. This directive bans the placing on the EU market of new electrical and electronic equipment containing more than agreed levels of lead, cadmium, mercury, exavalent chromium, polybrominated biphenyl (PBB) and polybrominated diphenyl ether (PBDE) flame retardants.



SAFETY CUT-OUT DEVICE

To ensure against the potential hazard caused by blockage of the air outlet, this unit is equipped with an automatic over-temperature safety cut-out device. When the device is activated the heater will not operate. If this occurs, the unit can be reset using the following procedure.

- 1. Turn the fire off by depressing the on/off switch on the unit.
- 2. Unplug the power cord form the electrical mains supply socket and leave it disconnected for at least 10 minutes.
- 3. Ensure that the air vents are free from obstruction.
- 4. Plug the power cord back in to the mains socket.
- 5. Turn the fire back on.
- 6. If the heater fails to operate, check the fuse in the plug.
- 7. If the fuse in the plug is ok and the fire is still not functioning, contact a qualified service person.

Symptom	Potential cause	Corrective action
The fire will not turn on.	Mains plug is not plugged in.	Check the mains socket to ensure the plug has been inserted correctly.
	The On/Off switch has not been switched on.	Switch on using the operation switches.
	The Fuse in the plug has blown.	Check and change the fuse in the plug.
No heat.	One or both of the heat selector switches have not been switched on.	Ensure that the heat selection switches have been correctly switched on.
Heater operates and then the heat cuts out.	The safety cut-out may have operated.	Follow the procedures as outlined in the "Safety cut-out device" section.

TROUBLE SHOOTING

GUARANTEE

For your convenience, you are not required to complete a form and return it to us in order to validate your guarantee. However, please ensure that you retain your receipt which will act as both proof of purchase and a guarantee validation document. **We recommend that you attach your receipt to this documentation.**

Your product carries a 12 month guarantee from the date that the original purchaser receives it. If your product fails to operate to its specification, due to faulty workmanship or materials during the guarantee period, we will either repair or replace the product. We will use our discretion to determine whether to offer a repair or provide a replacement. The product will not be covered by the guarantee if it has been misused, transformed, modified or altered in any way.

If your product fails within the guarantee period please ensure that you have all necessary documentation available including proof or purchase (receipt or invoice with serial number, location and date of purchase) in addition to all original undamaged packaging and leaflets etc. It is strongly recommended that you inspect your product carefully before it is used or installed. For full details of your product you should refer to the instruction manual which accompanies the product. You are strongly advised to read this manual carefully in its entirety and to retain it for future reference.

This product guarantee does not affect your statutory rights.

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www.firedupgroup.co.uk

Fired Up Corporation Ltd. Fired Up Buildings St Thomas Road Huddersfield HD1 3LF United Kingdom