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Read ALL the instructions before use.

These instructions are for your safety. Please read through them thoroughly before use and retain for future reference. Failure to follow them could cause injury and/or property damage.

Note: This manual applies for a number of different products. Please make sure you follow the appropriate product guide lines.

CONTENTS

SECTION 01

Cautions	03-05	
Important Safety Information	05-07	
Introduction	08	
Handling	08	
Unpacking	08	

SECTION 02

Tools required	09
Identification	09
Parts supplied	09
Fixings pack	09

SECTION 03

Installation	10
Use	11
Care	11
Specification	12
Guarantee	16
Contacts	16

CAUTIONS

DO'S

- Read ALL the instructions before using this heater.
- Only use this appliance for its intended use as described in this manual.
- Always install the fire in accordance with this guide. If in doubt obtain expert advice.
- Always check your mains supply is the same as that indicated on the product before connecting.
- Always make sure the electrical socket is accessible and located adjacent to, but not above or behind the fire.
- Always disconnect the heater from the electrical supply before carrying out cleaning or maintenance. To disconnect the heater, switch controls to OFF then remove plug from the outlet.
- Always make sure the fire is firmly secured.
- Always ensure the product is assembled in an area that is free from dust, grease or liquids.
- Always ensure that the correct tools are used to mount this fire.
- Always make sure the fire is firmly secured to the wall when complete.

DON'TS

- Never leave children unsupervised in a room where the fire is ON and unguarded.
- Never obstruct or cover the fan outlet or force items into fire openings.
- Never install or use the fire anywhere where water is in use, i.e. Bathrooms, Kitchens, Shower Rooms, and Swimming Pool etc.
- Never use aerosols or steam cleaners on or around the fire.
- Never route the supply cord under carpeting and never cover the cord with throw rugs, runners, etc. Arrange the cord away from traffic areas and where it will not be tripped over.
- Never install the heater close to curtains or combustible materials. Keep furniture, bedding, papers, clothes, curtains, etc. at least 1m away from the front of the heater and keep away from the sides and rear.
- Never use the fire to dry clothes etc.
- Never sit or stand on the fire.
- Never lean or put weight on the fire.
- Do not use outdoors.
- Do not site the fire on deep pile carpets or rugs.

- Never cut off the plug and hard wire into a fixed fused spur
- Never use with a timer or any other device that switches the fire on automatically.

PLEASE DO NOT OBSTRUCT THE AIR VENTS OF THE HEATER UNIT

This appliance has a 'self resetting' safety cut out system. To prevent overheating, ensure the air inlets and outlets are not obstructed. If the safety cut-out operates, switch off the heater and allow to fully cool down. Remove any obstruction before re-use.

IMPORTANT ELECTRICAL SAFETY

The plug must always be accessible, after installation, in order to disconnect the heater from the electrical supply for maintenance cleaning or isolation in an emergency.

If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

This heater must be earthed. The supply cord must be safely routed from the heater to an electrical socket.

Any new wiring required, must be In accordance with local and national codes and other applicable regulations in order to reduce the risk of fire, electric shock, or other injuries. Always use a certified electrician should new circuits or outlets be required.

Avoid the use of an extension cord which may overheat and cause risk of fire. If an extension cord is necessary, it must be rated above the maximum rated power of the appliance. Care must be taken to arrange the cord so that it cannot be pulled or be tripped over.

IMPORTANT!

- This appliance can be used by children aged from 8
 years and above and persons with reduced physical,
 sensory or mental capabilities or lack of experience
 and knowledge if they have been given supervision or
 instruction concerning use of the appliance in a safe
 way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



WARNING: In order to avoid overheating, **DO NOT COVER THE HEATER**

- The heater must not be located immediately below a socket outlet.
- WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own unless constant supervision is provided.
- Children of less than 3 years should be kept away unless continuously supervised.

- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- CAUTION Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- This heater is hot when in use. To avoid burns, do not touch hot surfaces such as surfaces around the grille in front of the heater. Never let bare skin touch hot surfaces.
- Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.

Note: When the heater is turned on for the first time or when it has not been used for some time, it may release a slight, harmless odour. This odour is a normal occurrence caused by the initial heating of the internal heating elements and will disappear with use.

INTRODUCTION

Thank you for choosing this product. The product is designed to meet the most stringent quality, performance, and safety requirements. This guide aims to improve your understanding and appreciation of your new product by providing simple and informative assembly instructions.

HANDLING

Before continuing any further with the installation of this product please read the following:

- When lifting always keep your back straight. Bend your legs and not your back.
- Avoid twisting at the waist. It is better to reposition your feet.
- Avoid upper body / top heavy bending. Always bend from the knees rather than the waist.
- Do not lean forward or sideways whilst handling the product.
- Always grip with the palm of the hand. Do not use the tips of fingers for support.
- Always keep the product as close to the body as possible. This will prevent unnecessary and undue strain on the body.
- Use gloves to provide additional grip.
- Always use assistance if required.

UNPACKING

The unit is supplied in a single package carton. Carefully unpack the product using the following procedure:

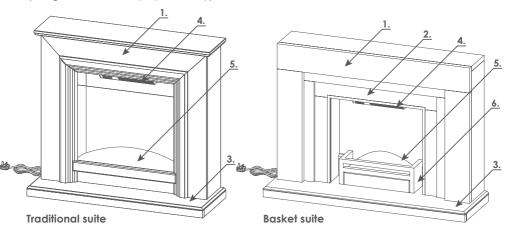
- Carefully lift the heater out of the box
- Carefully remove the protective packaging and bag from the heater

TOOLS REQUIRED

- Electric Drill (with 6mm masonry bit & 2mm wood bit).
- Crosshead screw driver (an electric screw driver is recommended).

IDENTIFICATION

(Image for illustrative purposes only)



- 1. Mantel*
- 2. Back Panel*
- 3. Hearth*
- 4.
- Heater 5. Fuel Bed*
 - Basket*

*Colours and styles may vary depending on product

PARTS SUPPLIED

This product comes as one fully assembled unit. However it will require fixing into position.

FIXINGS PACK

Mirror Clips 2x

16mm Screw 4x

32mm Screw 2x

2x Wall Plug

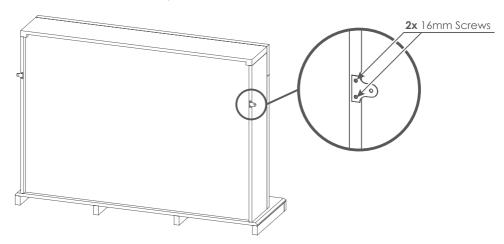
INSTALLATION

Please ensure the floor and wall are flat before installation and that secure anchorage points can be made to the wall.

Before installing this product please note, should removal or relocation of the product be necessary any installation methods used may be left exposed.

NOTE: It is advised that an electric screwdriver is used throughout the construction and installation of this product.

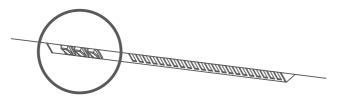
To secure the suite to the wall, follow the instructions below:



- 1. Attach a mirror clip to the back of each edge as shown using the 4 x 16mm screws. Pre-drill the holes (using a 2mm diameter drill bit) to prevent the MDF splitting.
- Place the suite to the wall, and mark the positions of the remaining holes on both mirror clips. Check the wall does not have any wiring or pipe work behind where you intend to drill.
- 3. For solid walls: Using an electric drill (6mm bit), drill the two marked holes approximately 35mm deep into the wall.
 Note: If fitting the product to plaster board with a cavity behind then propriety wall fixings (not supplied) will be required. If in doubt, please seek advice from a suitably qualified tradesman.
- 4. Route the supply cord to exit the same side of the suite where the mains socket outlet is located. Check the supply cord is not trapped under the suite such that it may cause it to be damaged.
- 5. Insert the wall plugs, and then secure the suite with 2 x 32mm screws (supplied).

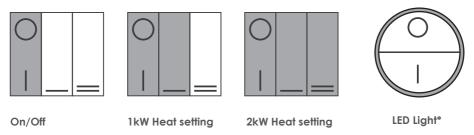
USE

The appliance is controlled using 3 switches, located to the left of the heater unit.



Controls located on the heater front

Use the following sequence to operate. The grey represents a 'pressed switch.' A switch is in the ON position when the side with the markings on (e.g. I or II) is 'pressed in'.



^{* (}only on some models)

CARE

- Brushed stainless steel fires can be cleaned using a cloth and propriety cleaner.
- Other features (non-silver) can be cleaned using a damp cloth.
- If the supply cord is damaged, it must be replaced by a suitably qualified person.
- The area around the suite should be kept free from animal hair, lint and other
 extraneous material that may be drawn into the workings of the appliance
 which could affect its performance.
- Note: Due to the nature of the materials used in the construction of the fireplace surround, an amount of moisture may be absorbed should the surround remain in contact with liquids for prolongued periods. Please take care when cleaning carpets or flooring around the fireplace and clean up any spills immediately.

PLUG REPLACEMENT

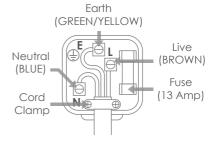
(for product fitted with BS plug)

This appliance is supplied with a BS1363 3 pin plug fitted with a 13 Amp fuse. Should the fuse require replacement, it must be replaced with a fuse rated at **13 Amp** and approved to BS1362.

In the event the mains plug has to be removed/replaced for any reason, please note:

The wires in the mains lead on this appliance are coloured in accordance with the following code:

Green and Yellow - Earth
Blue - Neutral
Brown - Live



THIS APPLIANCE MUST BE EARTHED

As the colours may not correspond with the markings identifying the terminals in your plug proceed as follows.

- The green and yellow earth wire must be connected to the terminal in the plug which is marked with the letter E or with the earth symbol (____)
- The blue wire must be connected to the terminal marked N
- The brown wire must be connected to the terminal marked L

Important - any cut off plug should be disposed of safely to prevent hazard. There is a danger of electric shock if a cut off plug is inserted into a socket outlet.

SPECIFICATION

Supply Voltage	-	220-240V~50Hz
Rated Power	-	2000W
Fuse Rating (BS Plug)	-	13 Amp
Lighting	-	5W LED Array (non serviceable)
		*10W LED Array (5W flame led + 5W led strip)
Class	-	1

^{* (} on models where separate LED light is fitted)

CONFORMITY WITH DIRECTIVES

Conforms with relevant European Directives

ENVIRONMENTAL PROTECTION

• (WEEE) Waste Electrical and Electronic Equipment

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

 This appliance complies with the RoHS directive which restricts the use of certain hazardous substances in electrical and electronic equipment.
 This directive bans the placing on the EU market of new electrical and electronic equipment containing more than agreed levels of lead, cadmium, mercury, exavalent chromium, polybrominated biphenyl (PBB) and polybrominated diphenyl ether (PBDE) flame retardants.



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GUARANTEE

For your convenience, you are not required to complete a form and return it to us in order to validate your guarantee. However, please ensure that you retain your receipt which will act as both proof of purchase and a guarantee validation document. We recommend that you attach your receipt to this documentation.

Your product carries a 12 month guarantee from the date that the original purchaser receives it. If your product fails to operate to its specification, due to faulty workmanship or materials during the guarantee period, we will either repair or replace the product. We will use our discretion to determine whether to offer a repair or provide a replacement. The product will not be covered by the guarantee if it has been misused, transformed, modified or altered in any way.

If your product fails within the guarantee period please ensure that you have all necessary documentation available including proof or purchase (receipt or invoice with serial number, location and date of purchase) in addition to all original undamaged packaging and leaflets etc. It is strongly recommended that you inspect your product carefully before it is used or installed. For full details of your product you should refer to the instruction manual which accompanies the product. You are strongly advised to read this manual carefully in its entirety and to retain it for future reference.

This product guarantee does not affect your statutory rights.

CUSTOMER HELPLINE



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